## LOCAL MATTERS

LISMORE CITY COUNCIL NEWS ISSUE 33, 15 APRIL 2015







### ATTENTION RURAL VILLAGES **GREEN BINS ARE COMING...**

#### Lismore City Council will be introducing its green organics service to rural villages in May this year. This means everyone in rural villages is getting a green bin!

The service will be rolled out to 1500 residents in the villages of Bexhill, Caniaba, Clunes, Dunoon, Nimbin, Modanville, North Woodburn, The Channon, Tullera, Richmond Hill and Wyrallah. Residents will be able to recycle food and garden waste in the new green organics bin, keeping waste out of landfill and reducing greenhouse gas emissions.

In landfill, organic materials break down and produce methane, a greenhouse gas 30 times more potent than CO<sub>2</sub>. We want to recover and recycle as much organic material as possible so we can turn it into nutrient-rich compost for residents and local farmers. This is why it is important for rural villages to have access to a green organics service.

Food and garden waste that can be placed in the green organics bin includes fruit and vegetable scraps; meat and fish; pasta, bread and rice; grass clippings, leaves and twigs; tissues and paper towels; and shredded paper. You cannot recycle products like disposable nappies, large amounts of soil, plastic bags, treated timber or plastic pot plants in your green organics bin.

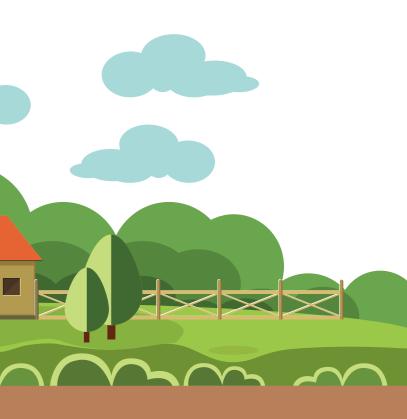
To make it easier for residents, we have also introduced the BIOcycle system, which combines a kitchen caddy with compostable liners to assist in the collection of food scraps in your home. Caddies can be emptied into your green bin, then collected and composted, and made into mulch and compost that the community can buy.

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In order to stop your food and garden waste producing bad smells, keep your green bin in the shade and try layering your fruit and vegetable scraps with other organic waste. You can also wrap food scraps in newspaper, wash your bin out regularly and use compostable liners available for purchase through Council. They are \$5 a roll from our Corporate Centre at 43 Oliver Avenue, Goonellabah, or the Save n Waste Recycle Store, located in Shop Baby at 126 Woodlark Street, Lismore.

If you're a resident of one of our rural villages, you will be sent detailed information to your letterbox next month.

If you would like more information, contact our Waste Hotline on 1300 87 83 87.



### **TALK TO US!**

There are many ways to contact Lismore City Council and ensure your request, query or concern is addressed. Please use any one of the following channels to communicate with us.

#### Phone:

Call us on 1300 87 83 87. This is for any request or question you may have. This is also the 24-hour number that should be used in the event of urgent after-hours calls.

#### In person:

You can speak to staff face to face at our Corporate Centre, 43 Oliver Avenue, Goonellabah, during normal business hours Monday to Friday from 8.30am to 4.30pm.

#### **Email:**

You can email us at council@lismore.nsw.gov.au to make a service request or ask us a question. We will respond within 10 working days.

#### **Post:**

Send all correspondence to PO Box 23A, Lismore, NSW 2480. If you are writing a submission to an item on public exhibition, please address it to the General Manager.

#### Via our website:

There are three ways to contact us via our website.

#### **Report a Problem:**

Click on the Report a Problem link to tell us about an issue in your neighbourhood or to make a request for service. You can provide the details of the problem quickly and easily, and let us know if you want us to get back to you. All requests are logged and you will receive a response within 10 working days.

#### Give us Feedback:

Click on the Give us Feedback link to tell us your thoughts about how we can do things better or to let us know we are doing something well. Your feedback will be passed onto the appropriate department for review.

#### Live Chat:

Click on the Live Chat button to speak directly with our staff in real time while you are online. This is a convenient way to get a quick answer to your questions. Live Chat is available during normal business hours Monday to Friday from 8.30am to 4.30pm.



#### Via social media:

You can make a request or ask us a question on Facebook by going to our page at www.facebook.com/LismoreCityCouncil. The Facebook page is monitored during normal business hours Monday to Friday from 8.30am to 4.30pm. You can also get in contact with us via Twitter by sending a tweet to @LismoreCouncil. This is monitored during normal business hours Monday to Friday from 8.30am to 4.30pm.

#### **Other channels:**

You can view all our videos on YouTube by searching for 'Lismore City Council'.

#### Remember: In case of an emergency, always phone 1300 87 83 87.

## **\$2000 RAINWATER TANK REBATES**

Eligible households may receive up to \$2170 for the purchase and installation of a rainwater tank through Rous Water's Residential Rainwater Tank Rebate Program.

New rebates for tanks purchased and installed from 1 April include up to \$1000 for a rainwater tank (depending on volume) with an additional \$620 rebate if the tank is internally connected to toilets and \$550 if the tank is connected to the laundry. That's some serious bucks - plus you save a precious resource and money on your water bill.

The rebates are available to homeowners or managing agents with property currently connected to the town water supply in Lismore, Ballina, Byron or Richmond Valley local government areas.

Please note: Tanks installed to comply with BASIX are not eligible for a rebate.

For more information about **Rous Water's Residential** Rainwater Tank Rebate Program, including terms and conditions, visit www.rouswater.nsw.gov.au or phone 6621 8055.



## NIMBIN RECEIVES \$120,000 **MARKETING BOOST**

Lismore City Council, North Coast Destination Network and Destination NSW will fund a \$120,000 marketing campaign focusing on Nimbin following the devastating main street fire in August last year.

The campaign is designed to drive tourism and retail spending and help boost visitor numbers to Nimbin in the wake of the fire, which destroyed the popular Nimbin Museum, Rainbow Café and Bringabong.

Marketing will include a new TV commercial, print and online advertising, visits from travel journalists and many more elements. The campaign will be developed in partnership with the Nimbin Chamber of Commerce, Nimbin Advisory Group and local business and tourism operators.

Council's Tourism and Events Manager Mitch Lowe said the campaign aims to highlight to visitors that Nimbin is 'open for business'.

"Unfortunately, after natural disasters, perceptions can be that destinations are still affected – we want to dispel that about Nimbin and welcome people to experience all that the village and surrounds have to offer," Mitch said.

"Nimbin is such an iconic destination, with over 150,000 visitors each year. The main aim of this campaign is to encourage existing visitors to stay a little longer and spend a little more."

The campaign is scheduled to begin in June.





### COMMUNITY DAY SUPPORTS 14,000KM RECORD ATTEMPT

Dave Alley will embark from Lismore later this month on an epic attempt to break the national record for the fastest person to run around Australia.

He will begin his 14,000km journey on 19 April – with the goal to return a record-breaking 178 days later.

The record attempt is called Race Around Australia 2, which will raise funds for the White Cloud Foundation and its mission to help increase resources and support for people living with depression and their families.

With Lismore chosen as the start and finish destination for the race, Lismore City Council is hosting a special community event on Sunday, 19 April at Oakes Oval so people can cheer Dave on as he begins his run.

The day will include a sausage sizzle and coffee van, jumping castle, free face painting, an art area for kids with mask making and other activities, an active kids area with sack races, egg and spoon races, totem tennis and more, clowns, balloon twisting, magic tricks and other fun activities.

Dave undertook Race Around Australia 1 in 2011, cycling around the country in under 38 days to raise money for the Royal Flying Doctor Service. He shaved more than three days off the previous record held by Canadian Perry Stone, raised \$30,000 and gained enormous exposure for the charity.

He has now swapped the bike for sneakers and will undertake the same route as he attempts to become the fastest person to run around Australia. To do so, he will need to break Pat Farmer's 1999 record of 191 days.





Dave dreamed up the idea for Race Around Australia with his mate Dave Lees. They both wanted to "do something big" before they turned 40 and were both passionate about helping others.

"I was startled to discover that over a million Australians are diagnosed with depression and anxiety every year," Dave said. "And that's just the ones we know about."

Council's Tourism and Events Manager Mitch Lowe said Lismore should be proud to be the start and finish line for such a significant sporting challenge, which could change our history books forever.

"There are no guarantees Dave will break the record, but what's more important is he will raise much-needed awareness for the White Cloud Foundation," Mitch said.

"We are in awe of Dave's commitment and ability to challenge himself, and we invite the whole community to come and cheer him on as he takes off on this momentous adventure."

The community event will run from 7am to 10am at Oakes Oval on Sunday, 19 April, and everyone is welcome.

For more information or to donate, visit www.racearoundaus.com.au.

## **DEVELOPMENT CONSENTS ISSUED**

### ENVIRONMENTAL PLANNING AND ASSESSMENT ACT

In accordance with the provisions of Section 101 of the Act and Clause 124 of the EP&A Regulation, notification is given that the undermentioned developments have recently been granted consent.

### DA No.

### 13/299-3 1344 Bangalow Road, Clunes

S96(1A) modification to separate the kitchen and toilets from main function centre building to comply with condition of consent.

### 14/340 1573 Bangalow Road, Clunes

Dwelling and carport with a building line variation to 19m.

### 15/4 154 and 154A Ballina Road, Lismore

Demolition and/or removal of existing dwelling and outbuildings. Removal of six trees and the construction of a single/two-storey, multi-dwelling housing development (comprising 10 x 1 bedroom and 2 x 2 bedroom dwellings) for affordable rental housing purposes and associated infrastructure.

### 15/5 313 Wyrallah Road, Monaltrie

New four-bay shed as extension to Revolve building, Revolve internal alterations, portico and installation of shipping containers.

### 15/9 345 Connor Road, Tregeagle

Alterations (including kitchen and laundry) to change the use of the existing dwelling to an attached dual occupancy.

### **15/11** 264 and 288 Eltham Road, Bexhill

Boundary adjustment subdivision creating two new lots from two existing lots.

15/14 12, 29, 33, 37, 49 and 61 Cecil Street; 41, 45, 47, 51, 51A and 53 Cullen Street; 7 and 15 Alternative Way; and 7 Sibley Street, Nimbin Temporary event – MardiGrass Festival and associated carparking. Three-year consent.

### 15/15 35 John O'Neill Circuit, Goonellabah

Dwelling and retaining walls.

15/19 208 and 228 Connor Road, Tregeagle Subdivision (boundary alteration).

15/21 57 and 57A Coleman Street, Bexhill Subdivision (boundary alteration).

15/28 3 Park Avenue, East Lismore Extension to carport.

15/35 98 Woodlark Street, Lismore Change of use to local produce retail store.

15/40 1085 Bruxner Highway, Goonellabah Inground swimming pool.

**15/45** 670 Duncan Road, Dunoon Extension to existing dwelling.

15/56 114 Orion Street, Lismore Dwelling addition and new shed.

Details of applications and consents, together with conditions attached, may be inspected at Council's Corporate Centre during business hours or via DA Tracking at www.lismore.nsw.gov.au.





## **MEETINGS, BRIEFINGS AND INTERVIEWS**

### **COUNCILLOR BRIEFINGS**

Councillor briefings are held most Tuesday evenings so staff can provide background on issues or projects and Councillors have a chance to brainstorm and discuss.

On Tuesday, 21 April Councillors will be briefed on:

- Service Review Working Party.
- Reclassification and rezoning of Council-owned land.
- Hospital Precinct rezoning.

This briefing is in the Council Chambers from 6.30pm. All welcome.

On Tuesday, 28 April Councillors will be briefed on:

- Service Review Working Party.
- Imagine Lismore 1 Year Plan (2015/16).

This briefing is in the Council Chambers from 6pm. All welcome.

### **AFTER HOURS COUNCILLOR INTERVIEWS**

Councillors are available for interviews on the first and third Monday of each month from 5.30pm at the Goonellabah Sports and Aquatic Centre.

Residents are invited to book in to discuss community issues with their elected representatives. Two Councillors attend the night on a roster.

On Monday, 20 April, interviews will be conducted by Councillors Neil Marks and Isaac Smith. Interviews must be booked by 4pm on 17 April.

On Monday, 4 May interviews will be conducted by Councillors Simon Clough and Greg Bennett. Interviews must be booked by 4pm on 1 May.

For more information about meetings and briefings or to book a Councillor interview, phone Graeme Wilson on 1300 87 83 87.

## **ATTENTION WATER CUSTOMERS**

#### Changes to meter reading and billing

We will soon be changing our water billing system and wanted to make sure everyone is well aware of the changes before they take place.

All customers receive four guarterly bills each year and are given 30 days to pay. At present, meters are read on a staggered monthly roster throughout the year. We have done a bit of a rethink and believe we can save resources and money by reading all meters at the same time each quarter.

So, from 1 July this year all meters will be read in September, December, March and June each year, and an account for each quarter sent shortly after. The payment period will also be reduced to 21 days, much like other utilities such as electricity, gas and telephone.

Those customers normally billed on 15 May and 15 June won't receive their next guarterly account until October. This means that their consumption charges will be for a longer than usual period of five and four months respectively, instead of the usual three months. Of course, with the read in December, all customers will have returned to the normal three-month period.

For customers with a bill issue date of 15 July 2015, the new quarterly billing coincides with their current quarterly billing, so there will be little if any change for them.

Council regrets any inconvenience these changes may cause, but we believe the disruption should be minimal and it is a cost-effective way we can make our billing system more efficient.



### RMS ANNOUNCES COLEMANS BRIDGE REPAIRS

#### Road & Maritime Services (RMS) will undertake maintenance work on Lismore's Colemans Bridge from 20 April until 4 July.

The work will involve the construction of a temporary truss under the bridge and repair work to some timber components.

On weekdays, motorists can expect delays of up to five minutes but the bridge will remain open to traffic.

Weekend maintenance work will take place from 9 May until 28 June and this will require full-lane closures between 6am Saturday morning and 6pm on Sunday evening.

There will be detours in place during the closures to divert traffic around the bridge. Please follow the direction of traffic controllers and adhere to reduced speed limits. Up-to-date information, including any date changes and detours, will be displayed on electronic message boards along the road.

The Fawcetts Bridge Carpark will be closed temporarily for two separate weekends and this information will be displayed on signs. Alternate parking will be available nearby in the Lismore city centre.

The RMS has warned that the works will generate noise but that it will endeavour to minimise impacts.

For more information contact Kim Jackson on 6686 1815.



## WEED SPRAYING

Council will be spraying Weedmaster, Duo Group M Herbicide, Grazon and Melsulfuron in and around Lismore City Council's regional and local arterial roads from late April until the end of May/early June, weather permitting. The purpose of

the spraying is for the control of various weed types growing around and along guardrails, bridge approaches, signs, guideposts and kerb and gutter.





## YOUR COVER

Recently we had three Year 10 students from Trinity Catholic College join us for a week's work experience with different departments here at Lismore City Council. It was lovely to have such polite, talented, enthusiastic young people learning the ropes of what we do and getting to see a real working environment. It wasn't all tea and bikkies that's for sure!

Thank you to Chelsea and Ethan (cover) and Billy for your hard work. We wish you all the very best of luck in your future endeavours, whatever extraordinary or ordinary things you choose to do.





# CONTACT US: 1300 87 83 87

Lismore City Council's Corporate Centre is located at 43 Oliver Avenue, Goonellabah. We are open Monday to Friday from 8.30am to 4.30pm. Our postal address is PO Box 23A, Lismore NSW 2480. You can email us at **council@lismore.nsw.gov.au** 



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